

NWS Gateway Operational Data Request Procedures.

The following outlines the processes **for OPCs** to address operational data issues with the NWS Telecommunications Operations Center Gateway.

Operational Requests: (e.g. existing products already flowing that have stopped coming in)

For operational issues, contact the NWS Tech Control help desk

This is a 24hr/7day operation

301-713-0902

Toc.Nwstg@noaa.gov

For additional information, visit the NWS Data Management Web Page:

<http://www.weather.gov/datamgmt/>

New/Additional Data Type Requests:

The Customer Relationship Management (CRM) system

<http://help.nws.noaa.gov/cgi-bin/doiit.cgi?201~533,,,1:521:1:CIO...>

For further assistance, contact the NWS/TOC Data Management Team:

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